

JM POS Manual

JM International, Inc

3. Customers

Repair Accept

Vendor Search (Name/Phone/Mobile)

Searching for the vendor by Name/Phone number

Vendor Information

Vendor Name	<input type="text"/>	Phone	<input type="text"/>	Mobile	<input type="text"/>
Full Name	<input type="text"/>	Email	<input type="text"/>	Fax	<input type="text"/>
Payment Method	<input type="text"/>	Terms	<input type="text"/>	Delivery Method	<input type="text"/>
Billing Address	<input type="text"/>				
Shipping Address	<input type="text"/>				

Vendor's information is displayed automatically when the vendor's name is inputted.

If the customer is not registered in the system, input the information.

Customer

Contact Name Contact Number



Save the entered information by clicking "Register".

Customer

[Accept No : AS11110007]

Receipt Number

Customer [Accept No : AS11110007]

Contact Name Contact Number

After you put customer's information, receipt number will be auto created.

Next steps, clicking "Save", "Delete", or "Print".

Repair Result

This is a technician's menu. Add, Edit and Cancele items that you use for repairing. You can make a payment as well.

Repair Result

Go to "repair result",

Repair Accept | **Repair Result** | Product Sales | Product Sales List | Receive Payment

? Repair Result Customers > Repair Result

Type in the search word

Accepted on ~ Customer Name Repair No
 Model Serial No Result ALL

input the receipt number, then process repair.

Tip

You can check the status of repairing.

Add Items

Price : Q'ty : Amount :

No	Item No	Description	On Hand	Price	Q'ty	Amount
1	100-103-104	iPhone 3GS Touch Screen	-4	19.99	1	19.99
Items Amount						19.99
Tax						1.70
Labor Cost						0.00
Total Amount						21.69

Payment

Payment Method Pay Amount **Pay Done!**

Repair History

No	Repair No	Accepted on	Vendor	Contact Name	Model	Phonenumber	Issue
1	AS12010006	01/27/2012		sang	IPHONE 4		NO PLOWER



Add Items

Search for items that are needed for repair job.

Add

Click "Add", it will be auto saved.

Edit and Cancel items

Price :		<input type="text"/>	Q'ty :	<input type="text"/>	Amount :	<input type="text"/>	New	Save	Delete
No	Item No	Description	On Hand	Price	Q'ty	Amount			
1	100-103-103	iPhone 3GS LCD	-9	29.99	1	29.99			
						Items Amount	29.99		
						Tax	2.85		
						Labor Cost	0.00		
						Total Amount	32.84		
							Save	Delete	Print

Tip

Admin can give access to edit, cancel or delete.

New Save Delete

Edit item price: After add item, click the item Number. You can edit the price then, click "Save".

Edit item: if you put the wrong item and click save, you will have to delete the item and move on to the next step.

*Edit and cancel work the same for the "product sales" and "purchase bill" menu.

Tip

* All the information will be saved when you click "Add".

* On the add item section enter product number or product name

* If you make a mistake when you add item, you have to delete it first. After click "Add", everything would be saved automatically.

* After registering customer info if for any reason the computer shuts down or the print our page doesn't pop up you can search for the invoice by the day.

Repair History

No	Repair No	Accepted on	Vendor	Contact Name	Model	Phonenumber	Issue
1	AS11110007	11/15/2011		Test	iPhone 4	312-444-7878	No Power

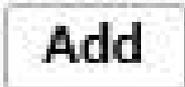
All records that have the same serial number can be found in "Repair history"

Tax

*Only admin can set up TAX.



*Every time you edit Tax or price, you have to click "SAVE"



*All the info will be saved when you click "ADD".

*After make a payment, you can't edit receipt anymore. (ONLY admin can do)

Print Receipt

Service Authorization

www.test1234test.com

Company Information

Company: Test Company
Address: 1719 W North Ave Chicago IL 60622
Contact: (773) 555-1234

Date: 04/13/2012

Repair No: AS12040005



COMPANY INFORMATION

Customer Information

Vendor: JM International, Inc (Sang Lee)
Address: 1719 W North Ave Chicago IL 60622
Contact:
E-mail: salest@eRepairSolution.com

Product Information

Model: iPhone 3GS
Phone number: 559-985-7552
Serial No: 5446946132135



Customer Information.

Problem Description / Diagnosis

Employee: Admin

Issue: Broken LCD
Remarks: password : 1025

PAID

Problem Description And Receptionist Name

Parts and Service

Item Number	Description	Qty	Rate	Amount Due
100-103-103	iPhone 3GS LCD	1	20.99	\$20.99
Item Total				\$20.99
Tax				\$2.55
Labor Cost				\$0.00
Total Amount				\$23.54
Paid Amount				\$23.54
Due Amount				\$0.00

Remarks: Employee: Admin
Employee: Admin

04/13/2012 (Cash)

Parts and Service

Name: Signature: Date: 04/13/2012

REPAIR TERMS AND CONDITIONS

- Product unclaimed for 90 days will be considered abandoned.
- Please present this form when claiming your device
- Device may be required to be initialized, i.e. all contents including photos, music, and other files may be permanently deleted.
- Accessories such as cases and micro sd cards, will not be accepted and must be kept by the customer
- Waterdamaged Phones - upon receiving the device, we will clean and repair to the best of our ability. But CANNOT guarantee that all work will be successful

Terms & Conditions

Remarks: Employee: Admin

Employee: Admin

04/13/2012 (Cash)

Cashier's name

Technician's name

Problem Description / Diagnosis

Employee: Admin

Receptionist Name

Product Sale

? Product Sales
Customers > Product Sales

Vendor Search (Name/Phone/Mobile)

BILL TO

Name <input type="text"/>	Phone <input type="text"/>	Mobile <input type="text"/>
Vendor Name <input type="text"/>	Email <input type="text"/>	Fax <input type="text"/>
Address <input type="text"/>		

SHIP TO

Name <input type="text"/>	Phone <input type="text"/>	Mobile <input type="text"/>
Company <input type="text"/>	Email <input type="text"/>	Fax <input type="text"/>
Address <input type="text"/>		

Billing Information

Payment Method <input type="text"/>	Invoice Date <input type="text" value="04/13/2012"/>
Terms <input type="text"/>	Due Date <input type="text"/>
Memo <div style="border: 1px solid #ccc; height: 40px; width: 100%;"></div>	

Sale Items

Price: Q'ty: Amount:

Items Amount	<input type="text"/>
Tax	<input type="text"/>
Total Amount	<input type="text"/>

Payment

Payment Method <input type="text"/>	Pay Amount <input type="text"/>
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? **Product Sale List** Customers > Product Sale List

Type in the search word

Invoice Date	<input type="text"/> ~ <input type="text"/>	Name	<input type="text"/>	Invoice No	<input type="text"/>
Vendor	<input type="text"/>	Phone No	<input type="text"/>		



To Search the product List you will need the Vendor name OR Customer name also the Invoice Date. And click "Search".

Receive Payment

? **Receive Payment** Customers > Receive Payment

Type in the search word

Type: ALL Invoice Repair

Invoice/Repair # Vendor/Customer

Input Date 02/12/2012 ~ 04/12/2012 Paid Date ~ Payment -- All --

- Manage all the unpaid invoices you have in unpaid payments.
- You can find past invoices for unpaid customers.
- You can find all the past transaction history when you input the vendor name.
- Input date is invoice&repair accept date.
- You can find a specific bill through the Paid Date when typing in a specific date.

*Same function exists with "Pay bills" under the "Vendors"

Paid data screen

Type in the search word

Type: ALL Invoice Repair Invoice/Repair # Vendor/Customer

Input Date: 02/12/2012 ~ 04/12/2012 Paid Date: ~ Payment: -- All --

Result of search count: 14 Ratio of width: 100% Rows per page: 100 rows

No	Pay Type	Input Date	Paid Date	Name	Vendor	Payment Method	Original Amount	Paid Amount	Due Amount
1	IV12040007	04/12/2012		Bok lee	ABCD Inc.		10.85	0	10.85
2	IV12040005	04/12/2012		Bok lee	ABCD Inc.		77.02	0	77.02
3	IV12040004	04/11/2012		test admin	Test		33.62	0	33.62
4	IV12040003	04/06/2012		AA			244.12	0	244.12
5	AS12040003	04/05/2012	04/05/2012	LEE		Cash	21.70	33.62	-11.92
6	AS12040002	04/05/2012		test admin	Test		33.62	0	33.62
7	AS12040001	04/05/2012	04/05/2012	ABCD		Cash	59.99	100	-40.01
8	IV12040001	04/02/2012	04/02/2012	134		American express	77.02	50	0
9		04/02/2012	04/05/2012	134		Diners club	77.02	27.02	0
10	IV12030004	03/19/2012		DFDFDFDF			244.12	0	244.12
11	IV12030003	03/05/2012		aa			199.64	0	199.64
12	IV12030002	03/05/2012		a			195.30	0	195.30
13	IV12030001	03/04/2012	04/05/2012	Bok lee	ABCD Inc.	American express	32.54	32.54	0
14	IV12020004	02/26/2012		aaa			32.54	0	32.54

Type in the search word

Type: ALL Invoice Repair Invoice/Repair # Vendor/Customer

Input Date: 02/12/2012 ~ 04/12/2012 Paid Date: ~ Payment: -- All --

Result of search count: 11 Ratio of width: 100% Rows per page: 100 rows

No	Pay Type	Input Date	Paid Date	Name	Vendor	Payment Method	Original Amount	Paid Amount	Due Amount
1	IV12040007	04/12/2012		Bok lee	ABCD Inc.		10.85	0	10.85
2	IV12040005	04/12/2012		Bok lee	ABCD Inc.		77.02	0	77.02
3	IV12040004	04/11/2012		test admin	Test		33.62	0	33.62
4	IV12040003	04/06/2012		AA			244.12	0	244.12
5	IV12040001	04/02/2012	04/02/2012	134		American express	77.02	50	0
6		04/02/2012	04/05/2012	134		Diners club	77.02	27.02	0
7	IV12030004	03/19/2012		DFDFDFDF			244.12	0	244.12
8	IV12030003	03/05/2012		aa			199.64	0	199.64
9	IV12030002	03/05/2012		a			195.30	0	195.30
10	IV12030001	03/04/2012	04/05/2012	Bok lee	ABCD Inc.	American express	32.54	32.54	0
11	IV12020004	02/26/2012		aaa			32.54	0	32.54

Type in the search word

Type: ALL Invoice Repair Invoice/Repair # Vendor/Customer

Input Date: 02/12/2012 ~ 04/12/2012 Paid Date: ~ Payment: -- All --

Result of search count: 3 Ratio of width: 100% Rows per page: 100 rows

No	Pay Type	Input Date	Paid Date	Name	Vendor	Payment Method	Original Amount	Paid Amount	Due Amount
1	AS12040003	04/05/2012	04/05/2012	LEE		Cash	21.70	33.62	-11.92
2	AS12040002	04/05/2012		test admin	Test		33.62	0	33.62
3	AS12040001	04/05/2012	04/05/2012	ABCD		Cash	59.99	100	-40.01